

Matthew Y. Matsuzaki O.D.

Nondiscrimination Statement

Matthew Y. Matsuzaki O.D. understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Matthew Y. Matsuzaki O.D.:

- Provides aids and services to patients with disabilities when necessary to effectively communicate with them
- Provides qualified sign language interpreters for hearing impaired patients
- Provides language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Matthew Y. Matsuzaki OD has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Paige Fukutomi

Address: 267 South Euclid Ave

Pasadena, CA 91101-2717

Main Line: (626) 449-2020

Fax: (626) 449-2095

Email: mymatsuzaki@gmail.com

You may file your grievance in person, by mail, fax or email. If you need assistance filing a grievance, Paige Fukutomi is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

- (1) Electronically through the Office of Civil Rights Complaint Portal:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

- (2) By mail or phone at:

US Department of Health and Human Services

200 Independence Avenue SW Room
509F, HHH Building Washington, DC
20201

[1-800-368-1019](tel:1-800-368-1019) [1-800-537-7697](tel:1-800-537-7697) (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

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Individuals With Limited English Proficiency

Information Regarding Language Assistance Services

ATTENTION: If you speak any of the following languages, language assistance services are available (free of charge) to you upon request.

Japanese, Chinese, Korean, Spanish, German and French