

Matthew Y. Matsuzaki, OD

24 Hour Cancellation & "No Show" Fee Policy

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care. Therefore, our office reserves the right to charge a fee of \$45.00 for all missed appointments which, absent a compelling reason, are not cancelled within a 24-hour advance notice.

"No Show" fees will be billed to the patient. This fee is not covered by insurance, and must be paid prior to your next appointment

Thank you for your understanding and cooperation as we strive to better serve the needs of all of our patients.

By signing below, you acknowledge that you have received this notice and understand this policy:

Printed name _____ Date _____

Signature _____